

ФОРС
ТЕЛЕКОМ

УЧЕБНЫЙ
ЦЕНТР ФОРС

iFORS

ФОРС - ЦЕНТР
РАЗРАБОТКИ

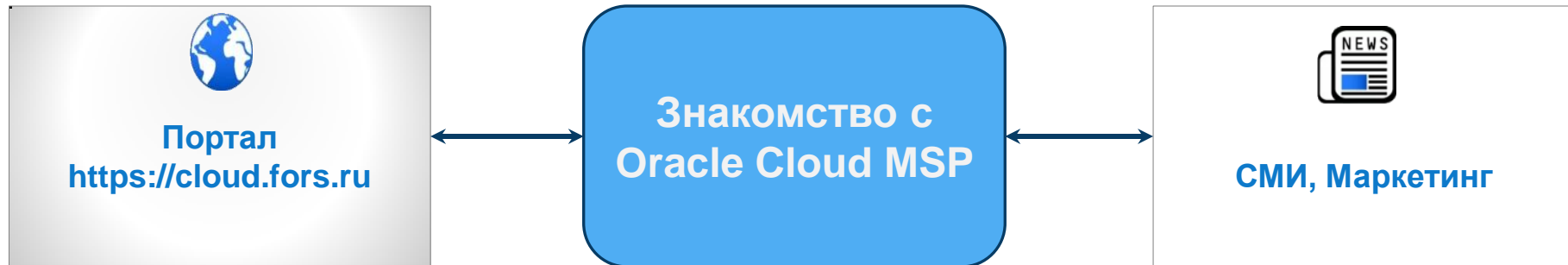
ФОРС
ДИСТРИБУЦИЯ

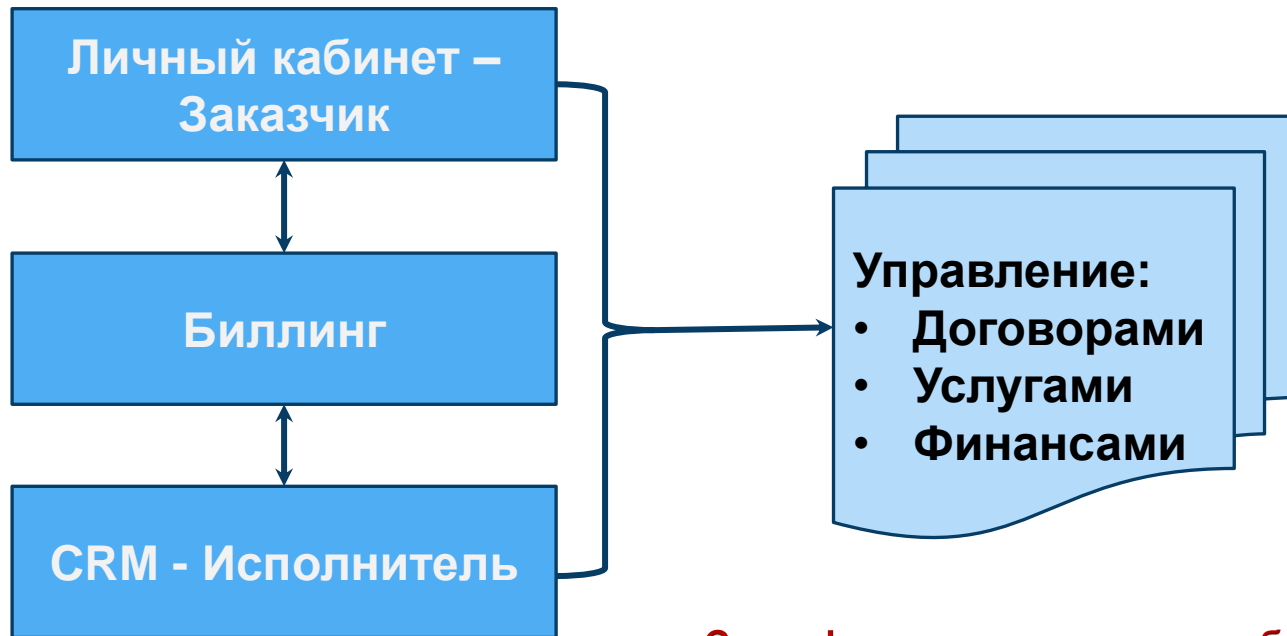


26
лет

5 шагов в Облако: сервисы и технологии

1

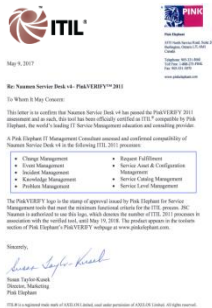




- Сертификат соответствия требованиям Мининформсвязи
- До 10 млн. абонентов



- Управление:**
- инцидентами;
 - проблемами;
 - изменениями;
 - конфигурациями (CMDB);
- и др.



Сертифицировано 11 процессов по ITIL

Сертификат ITIL



May 9, 2017

My Values & My Commitment

This letter is to confirm that Pearson Service Desk v4.0, PINKVERIFY™ 2017, is certified to meet the Pearson Service Desk v4.0, PINKVERIFY™ 2017, requirements set out in the Pearson Service Desk v4.0, PINKVERIFY™ 2017, Standard. It is issued to PINKVERIFY™ 2017, Service Management processes and underlying processes.

A Risk Register (R) Management (Control) assessed and confirmed compliance of Pearson Service Desk v4.0 in the following ISE, 2017, processes:

- Change Management
- Incident Management
- Knowledge Management
- Problem Management
- Request Fulfillment
- Service Asset & Configuration Management
- Service Catalog Management
- Service Level Management

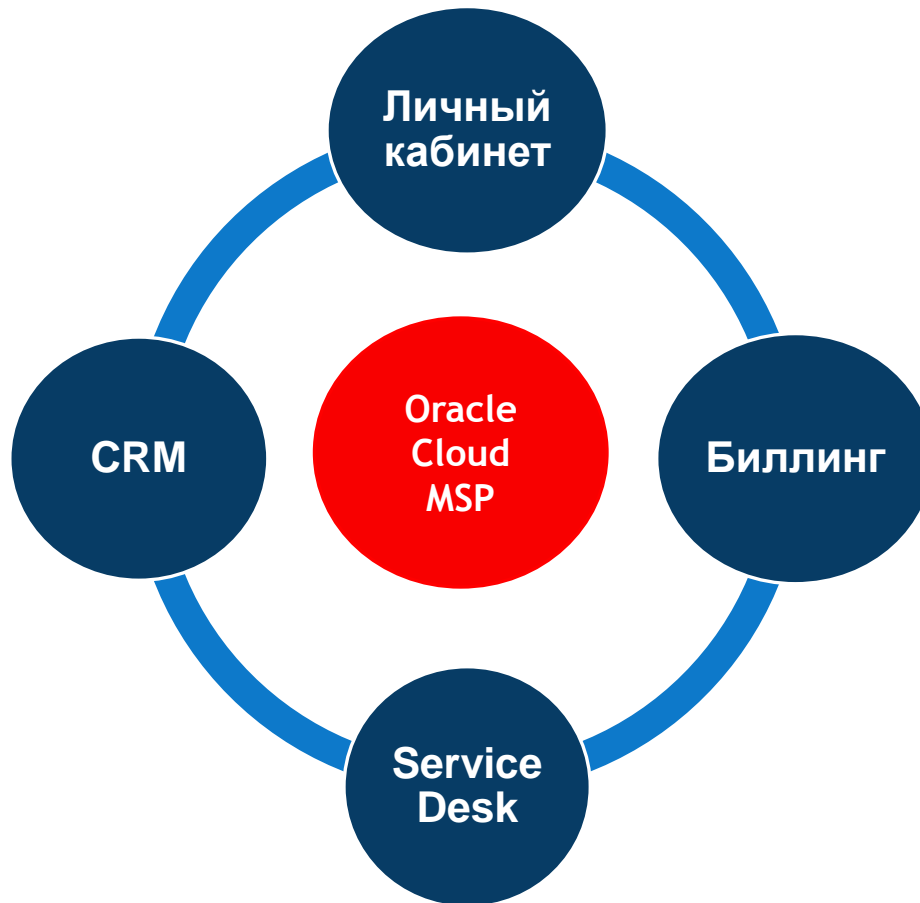
The PINKVERIFY™ 2017, is the latest of approval issued by PINKVERIFY™ 2017, Service Management tools that meet the minimum functional criteria for the ISE, 2017, process. PINKVERIFY™ 2017, is certified to meet the requirements of the ISE, 2017, process in accordance with the version 4.0, PINKVERIFY™ 2017, Standard. The process operates in the business environment of PINKVERIFY™ 2017, settings at www.pinkverify.com.

Respectfully,

Steve Taylor-Ryan
Director, Marketing
PINKVERIFY™ 2017

PINKVERIFY™ 2017, is a registered trademark of PINKVERIFY™ 2017, Ltd. All other trademarks are the property of their respective owners.

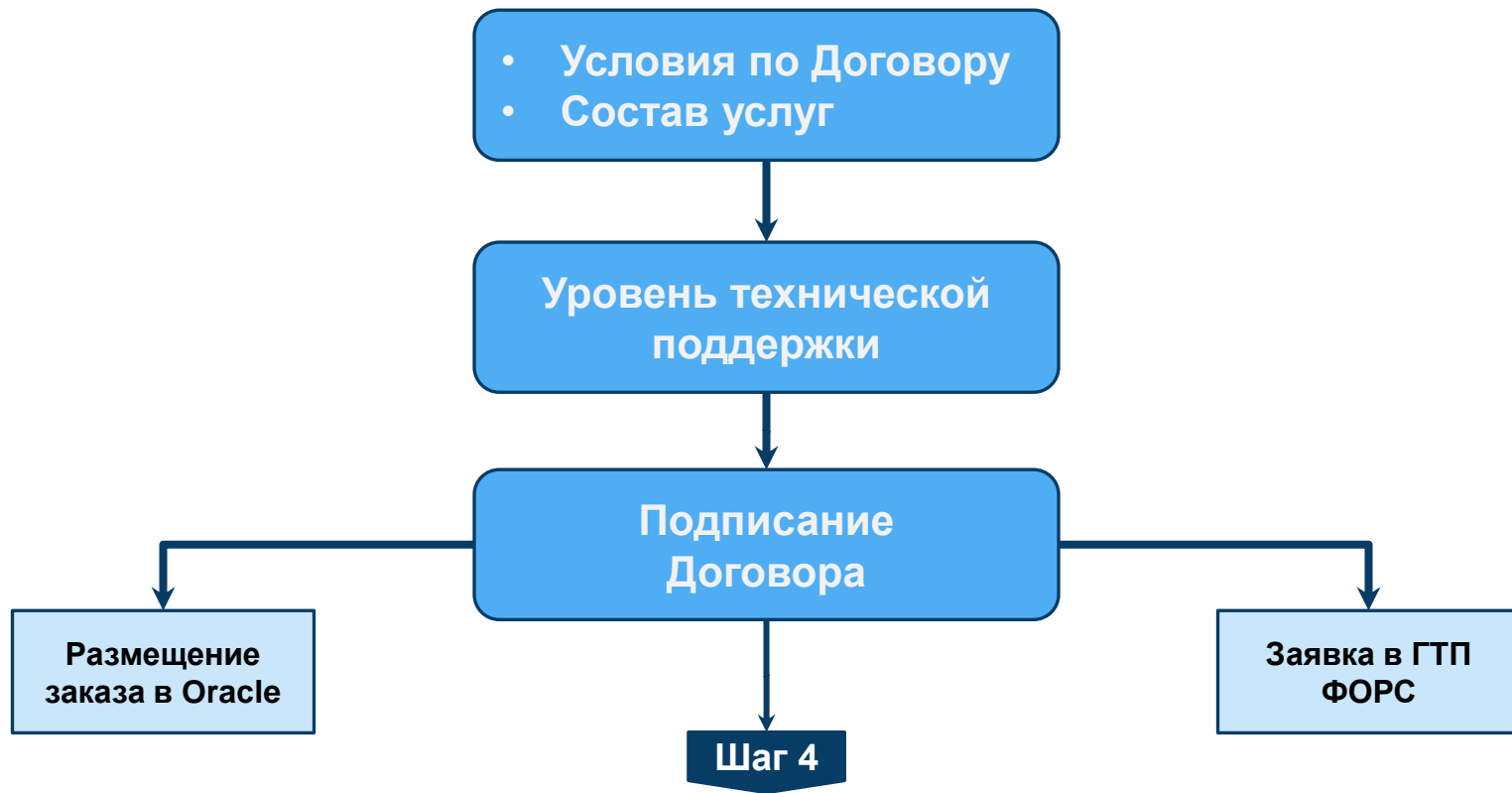
Сертификат Соответствия



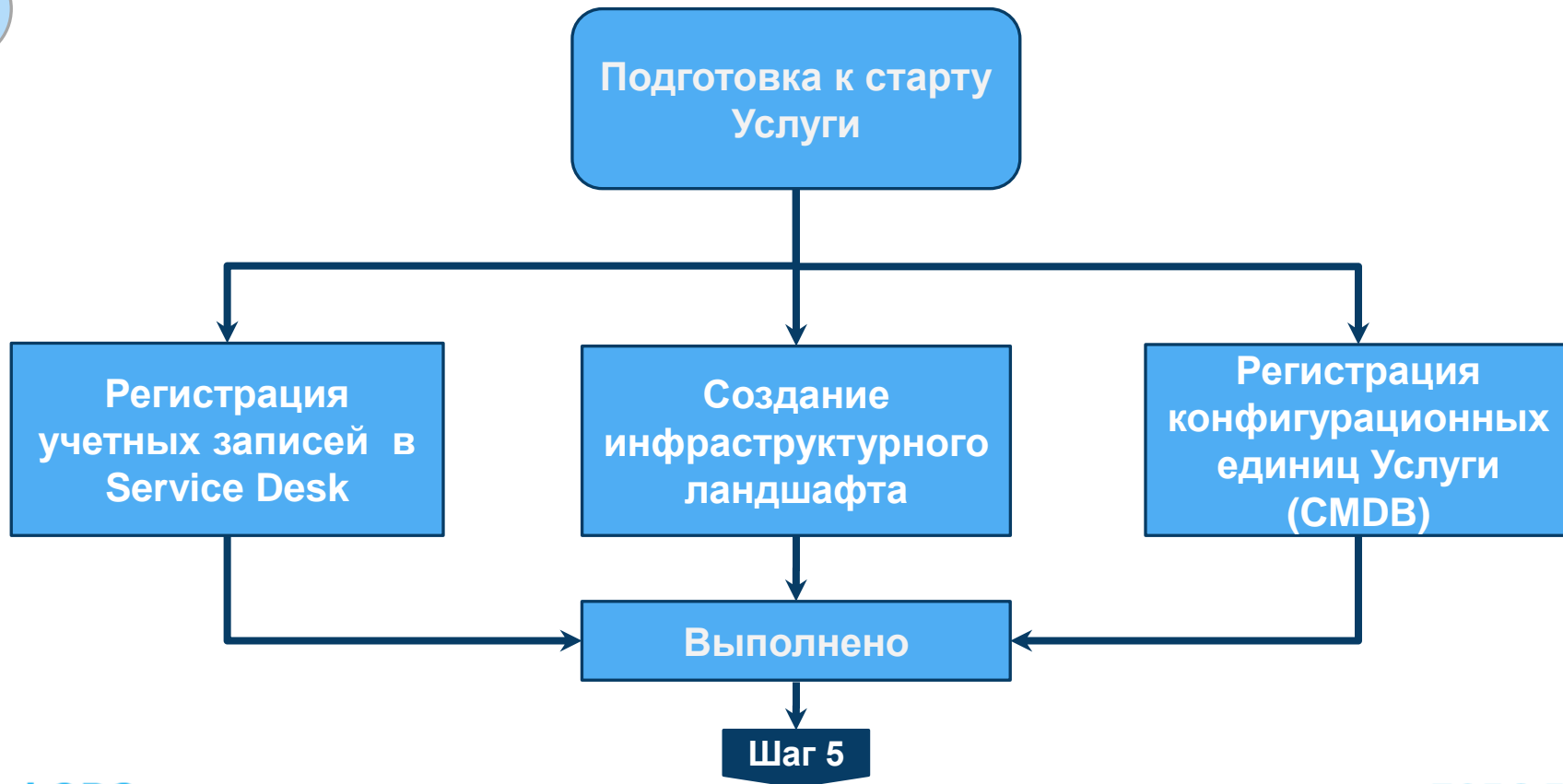
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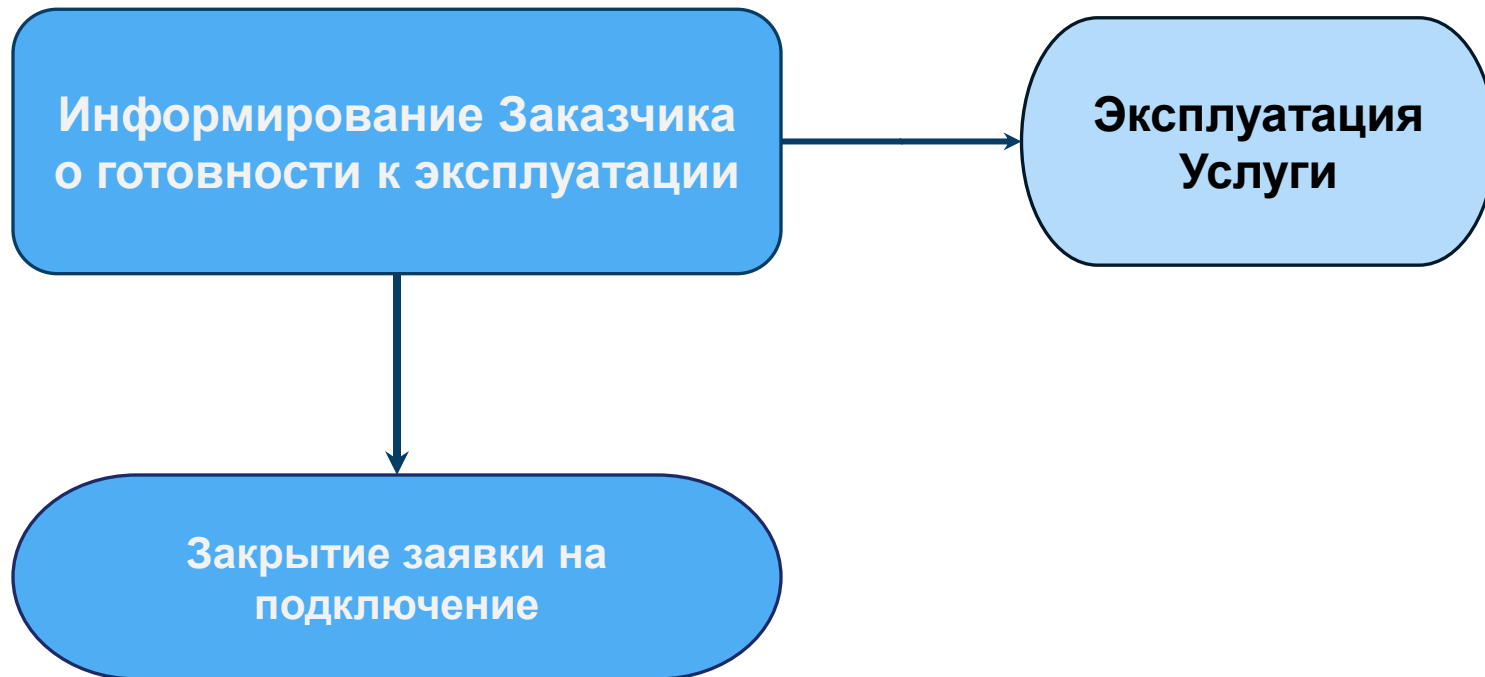
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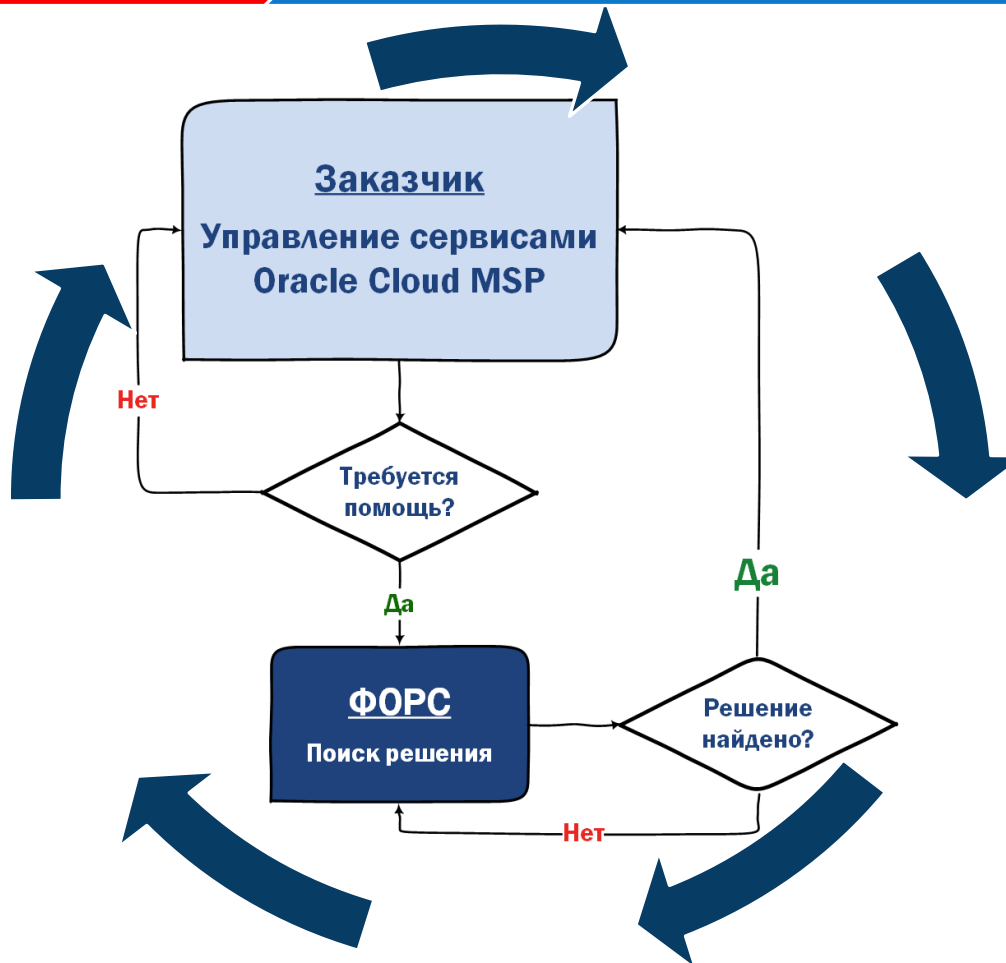


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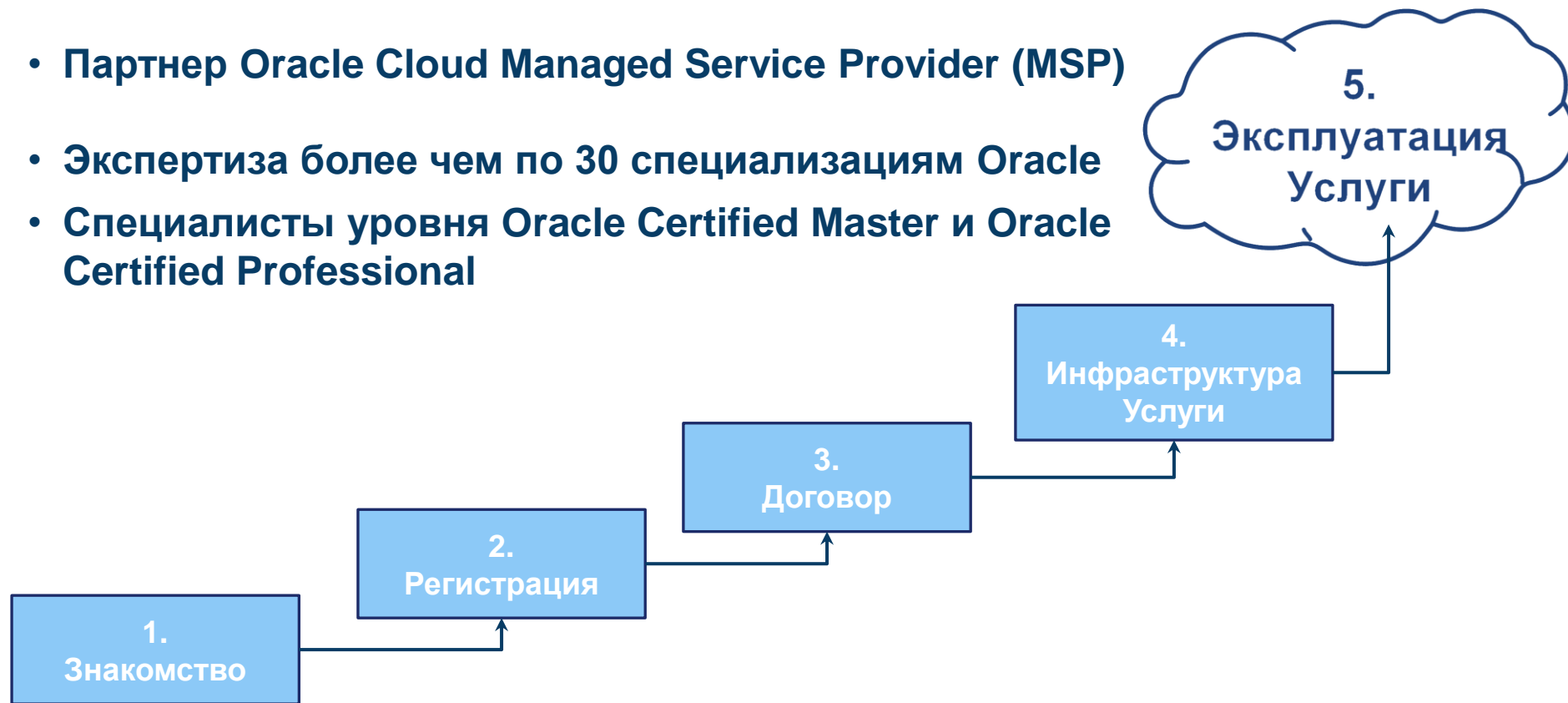
СОВЕРШЕНСТВОВАНИЕ
ПРОЦЕССОВ

КОНТРОЛЬ КАЧЕСТВА



ФОРС - Ваш проводник в мире облачных технологий!

- Партнер Oracle Cloud Managed Service Provider (MSP)
- Экспертиза более чем по 30 специализациям Oracle
- Специалисты уровня Oracle Certified Master и Oracle Certified Professional



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