

ФОРС
ТЕЛЕКОМ

УЧЕБНЫЙ
ЦЕНТР ФОРС

iFORS

ФОРС - ЦЕНТР
РАЗРАБОТКИ

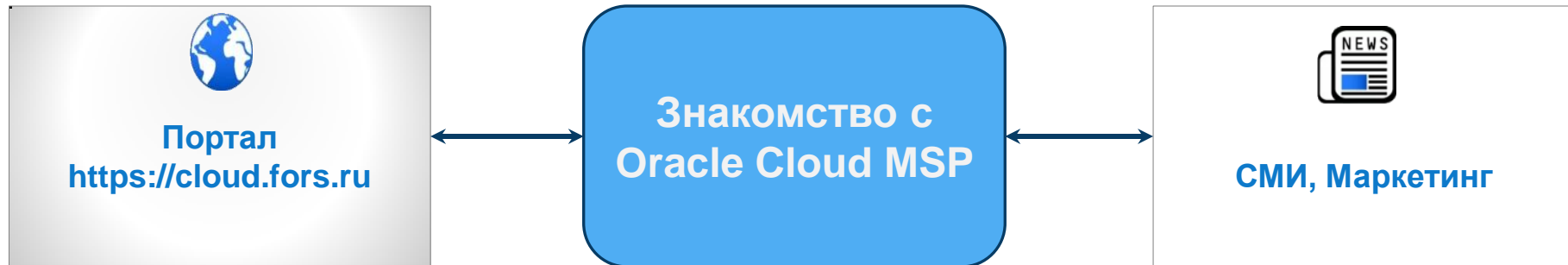
ФОРС
ДИСТРИБУЦИЯ

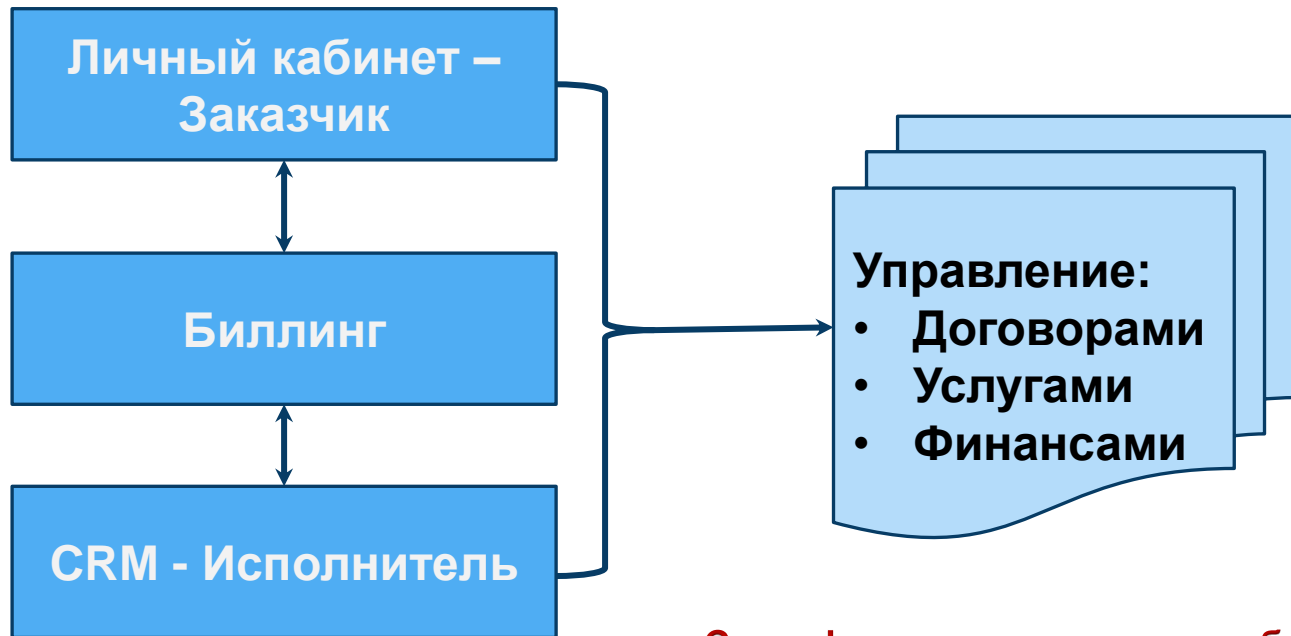


26
лет

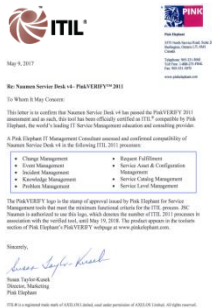
5 шагов в Облако: сервисы и
технологии

1





- Сертификат соответствия требованиям Мининформсвязи
- До 10 млн. абонентов



- Управление:**
- инцидентами;
 - проблемами;
 - изменениями;
 - конфигурациями (CMDB);
- и др.

Сертифицировано 11 процессов по ITIL

Сертификат ITIL



May 9, 2017

My Values & My Context

This letter is to confirm the Russian Service Desk has been granted the PINK CERTIFIED ITIL® Management System for Service Desk v4.0, awarded by the PINK Platform. It is valid for 3 (three) ITIL Service Management processes and covering provided a Risk Register (2) Management (Consider assessed and confirmed compliance of Russian Service Desk v4 in the following ISE 2017 processes:

- Change Management
- Incident Management
- Knowledge Management
- Problem Management
- Request Fulfillment
- Service Asset & Configuration Management
- Service Catalog Management
- Service Level Management

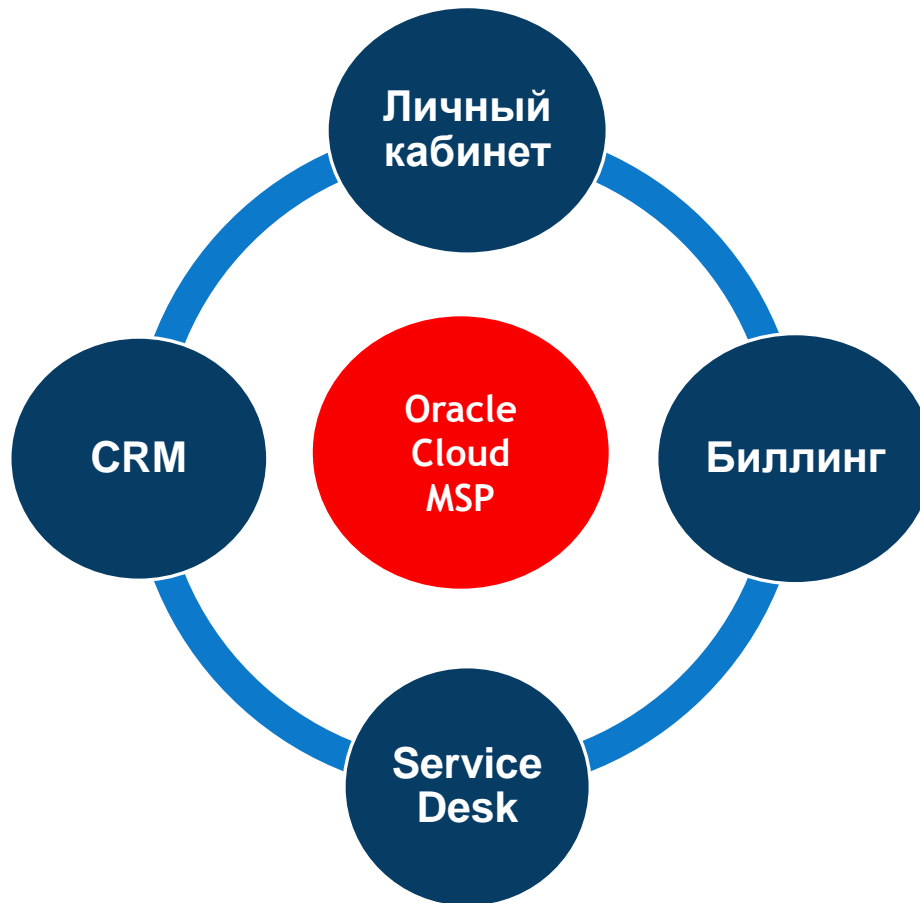
The PINK CERTIFIED logo is the mark of approval issued by PINK Platform for Service Management tools that meet the minimum functional criteria for the ITIL process. PINK Platform is certified by the logo, which denotes the number of ITIL 2017 processes it implements on the certified tool, until May 15, 2018. The process approval for the Russian version of PINK Platform's PINK CERTIFIED settings is www.pinkplatform.com.

Respectfully,

Susan Taylor-Ryan
Director, Marketing
PINK Platform

ITIL is a registered trademark of AXELOS Limited and used pursuant to AXELOS Limited. All rights reserved.

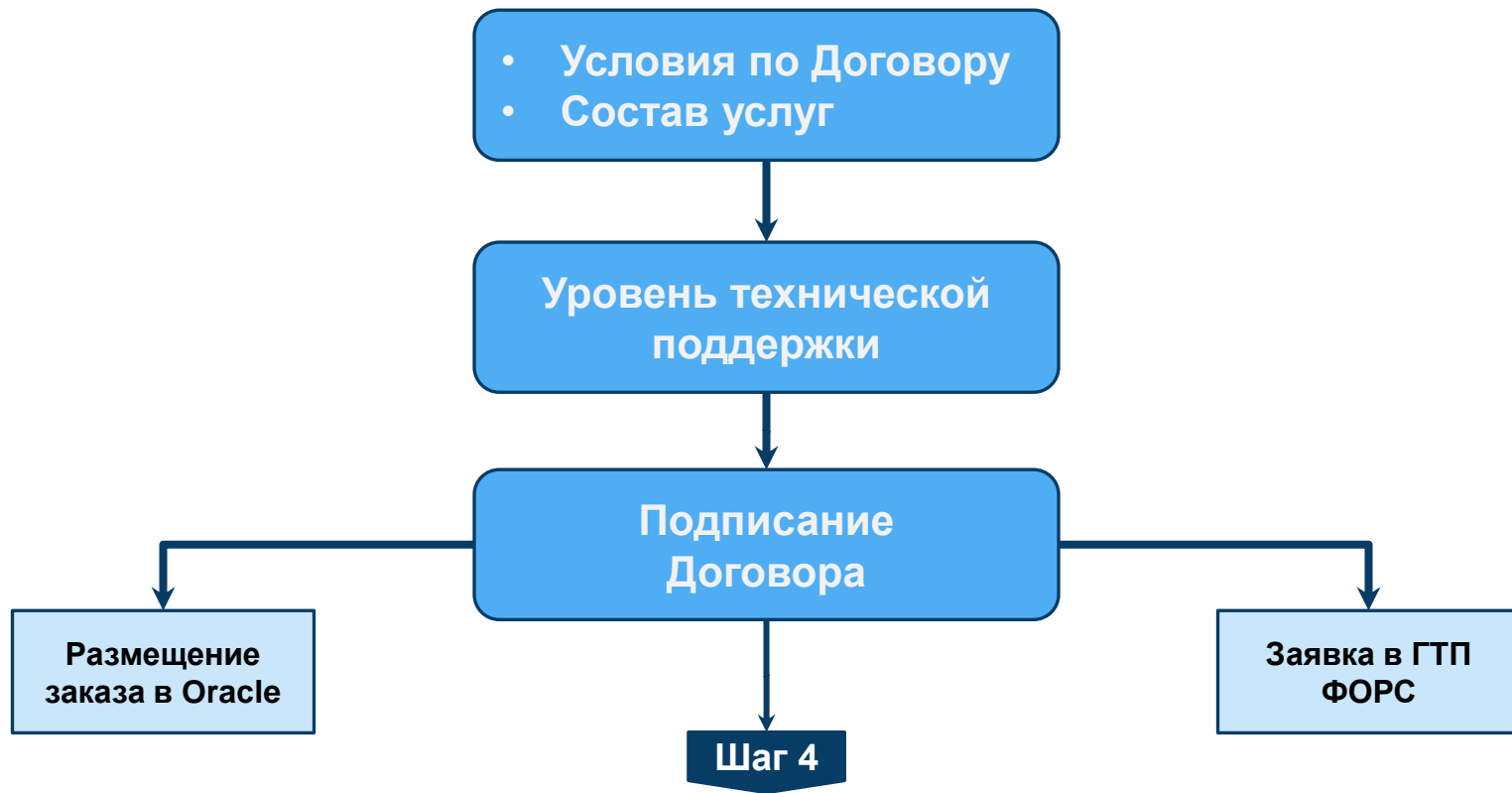
Сертификат Соответствия



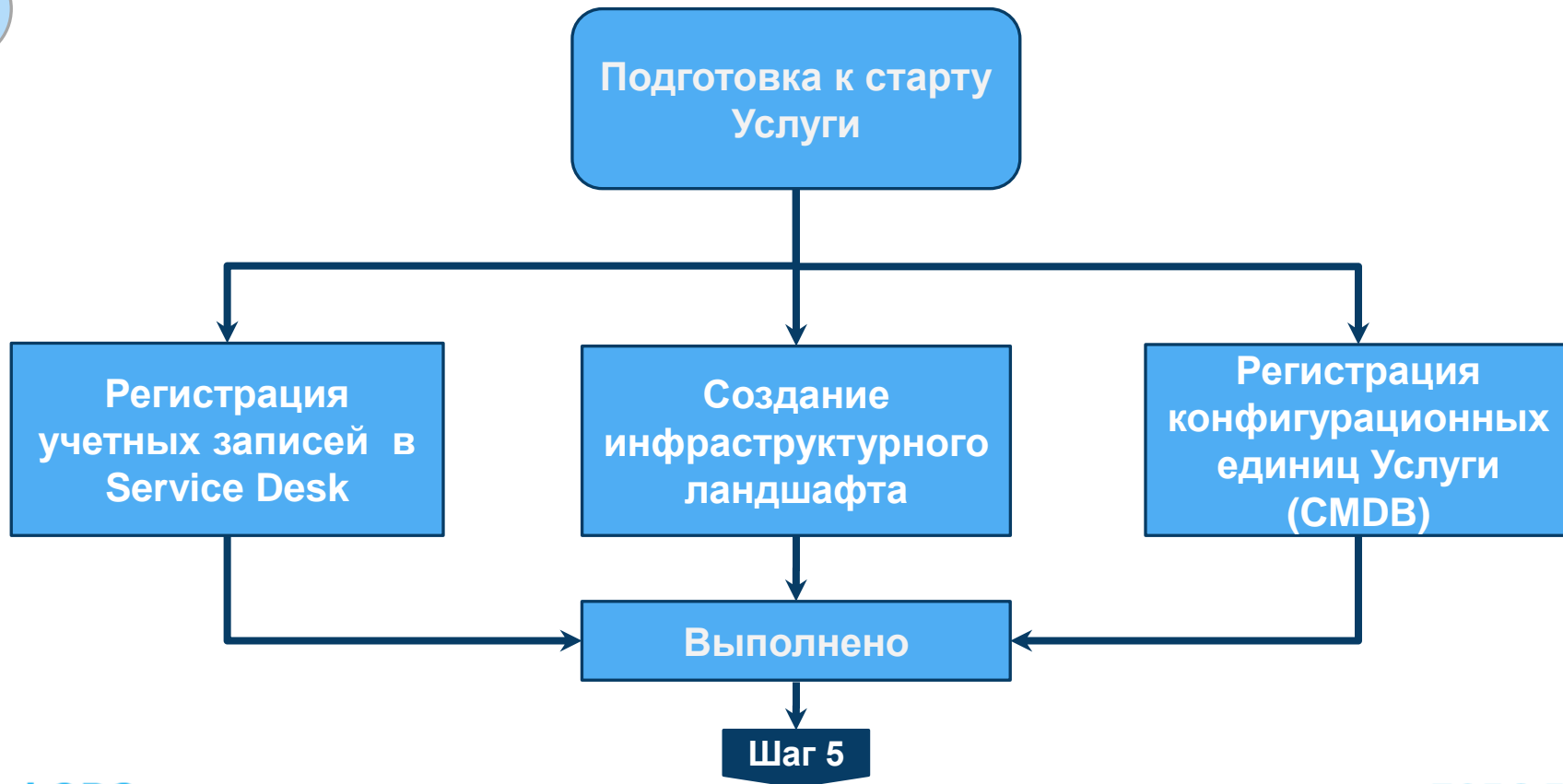
2



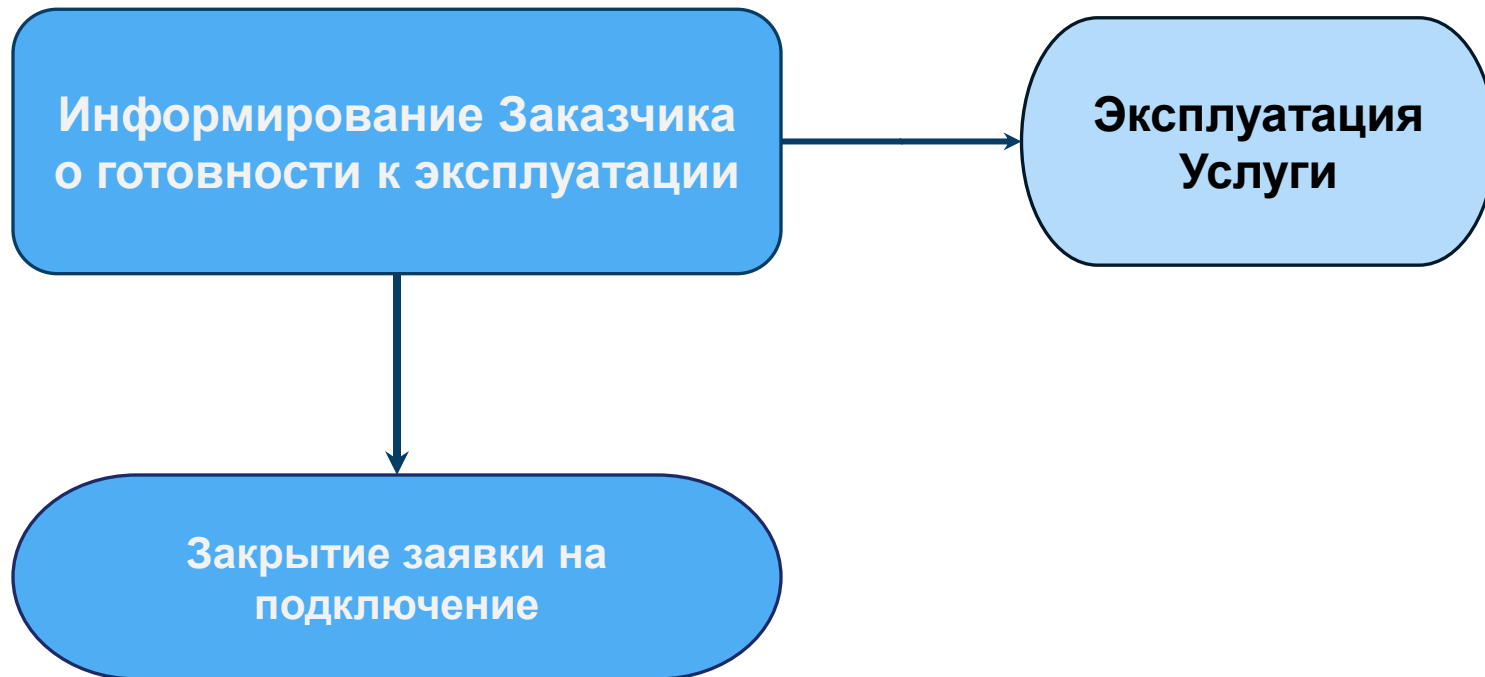
3



4

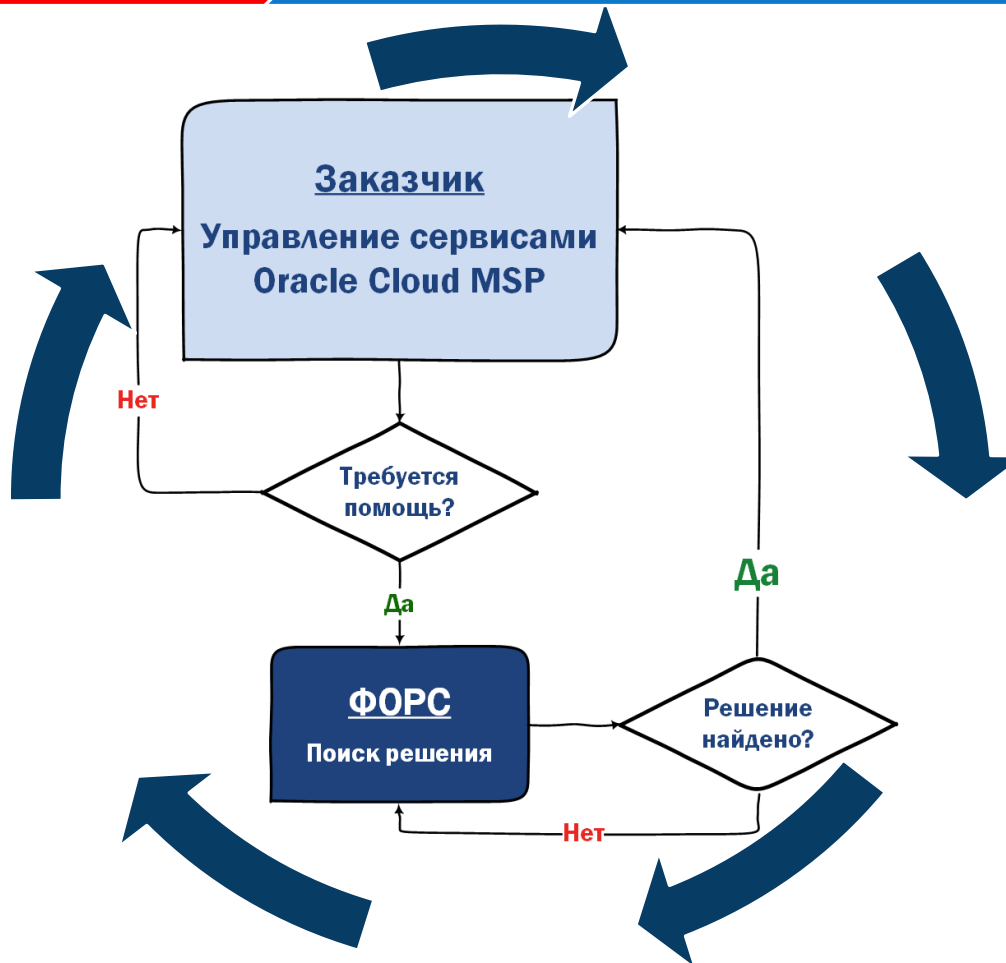


5



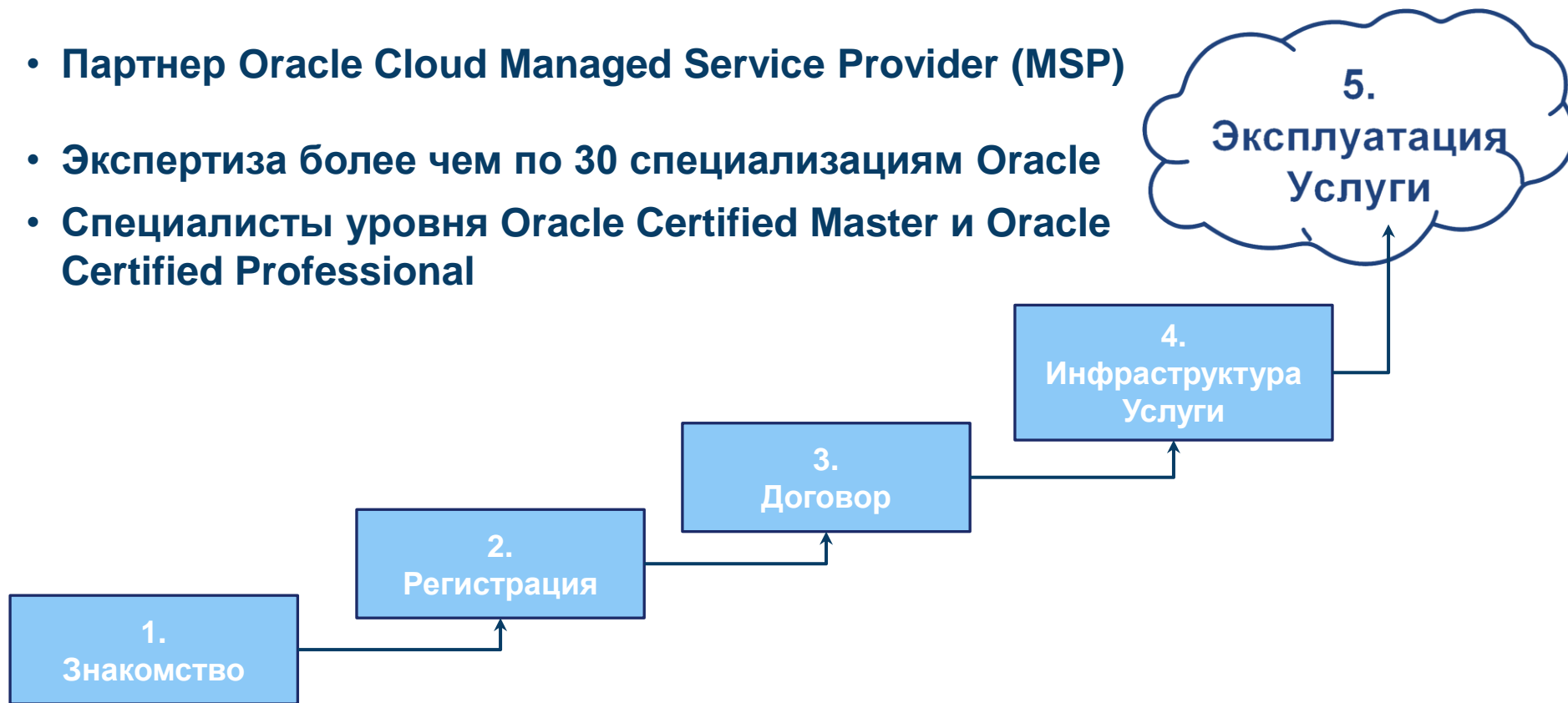
СОВЕРШЕНСТВОВАНИЕ
ПРОЦЕССОВ

КОНТРОЛЬ КАЧЕСТВА



ФОРС - Ваш проводник в мире облачных технологий!

- Партнер Oracle Cloud Managed Service Provider (MSP)
- Экспертиза более чем по 30 специализациям Oracle
- Специалисты уровня Oracle Certified Master и Oracle Certified Professional



КОНТАКТЫ

Центральный офис:

129 272, Москва, Трифоновский тупик, дом 3

+7 (495) 787-7040

develop@fors.ru

<http://www.fors.ru>

